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# ROY CITY SURVEY PRESENTATION

A COLLABORATION BETWEEN CENTER FOR COMMUNITY ENGAGED LEARNING AND ROY CITY.

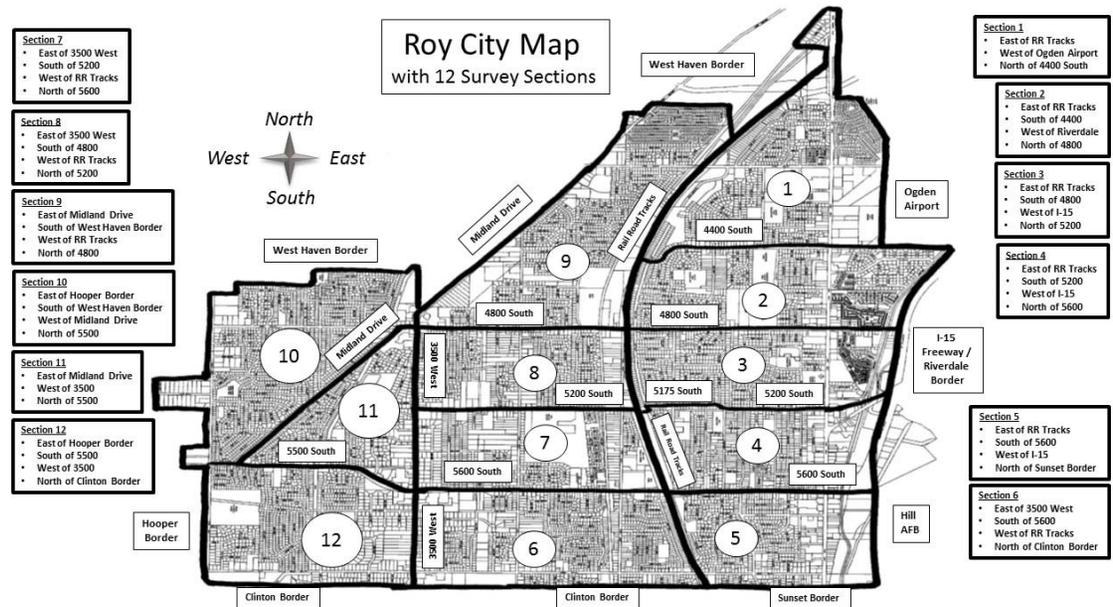


**WEBER STATE UNIVERSITY**  
Center for Community Engaged Learning

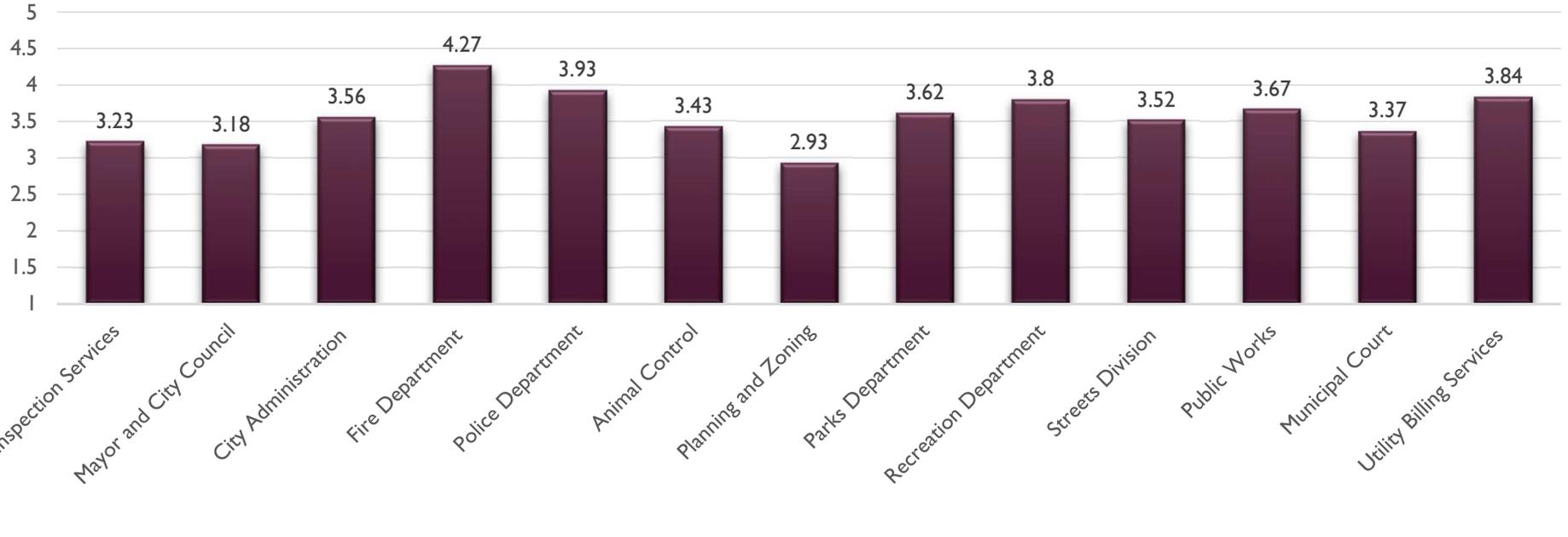


# INTRODUCTION

- How many people did we survey?
- Who did we survey?
- How did we survey?
- Limitations of study?



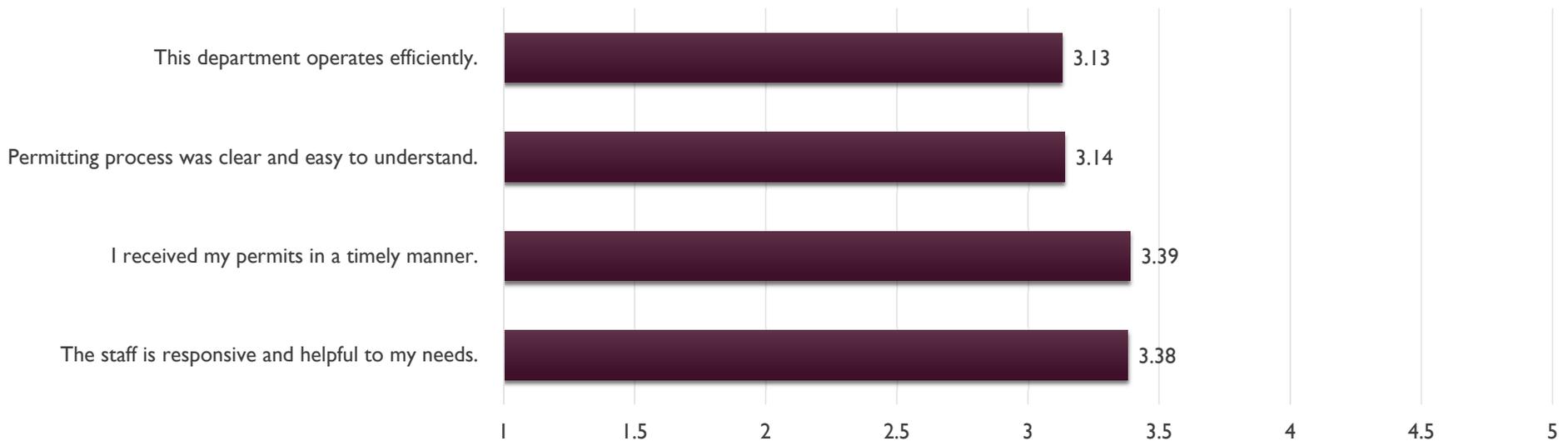
Q13. PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS FROM THE FOLLOWING CITY DEPARTMENTS, OFFICES, OR SERVICES.



1= Very Poor    2= Poor    3= Neutral    4= Good    5= Very Good

# Q14A: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

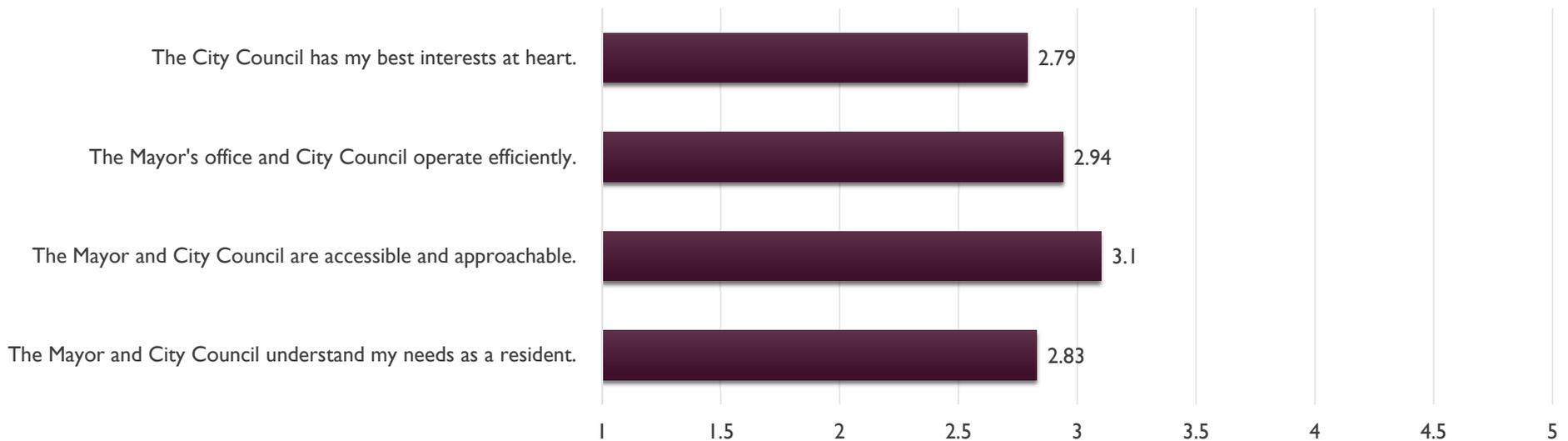
## Building and Inspection Services



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

## Q14B: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

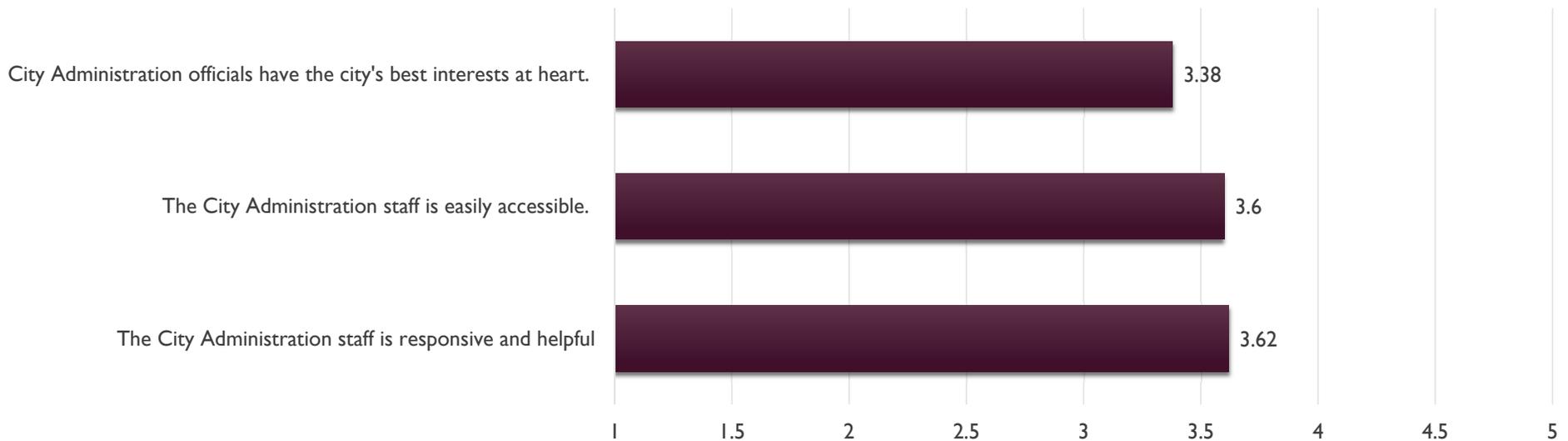
### Mayor and City Council



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q14C: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

## City Administration Offices



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q14D: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

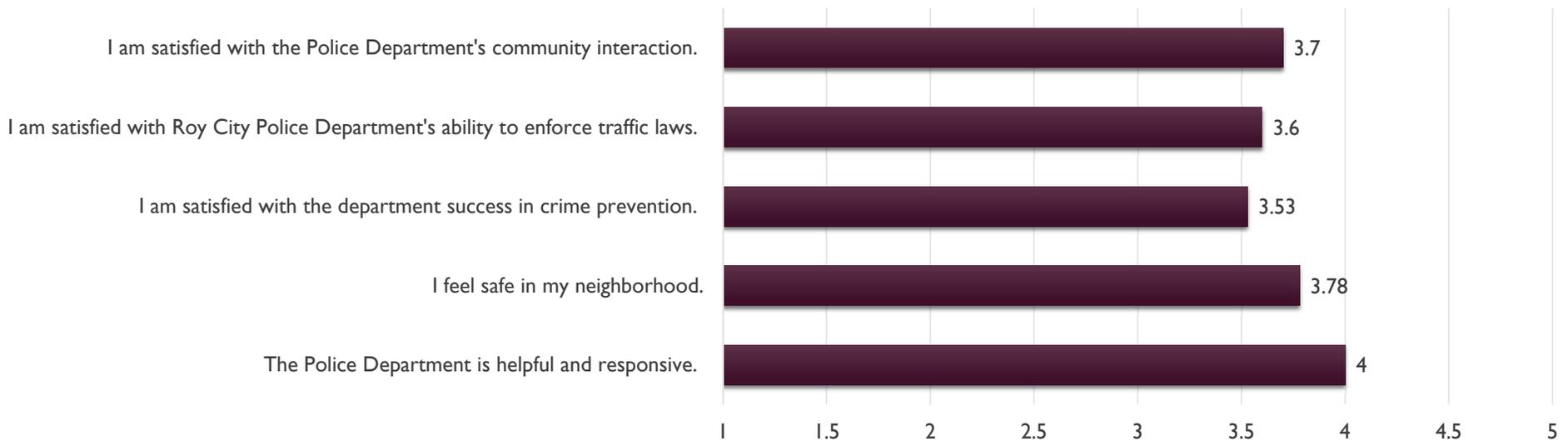
## Fire Department



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q14E: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

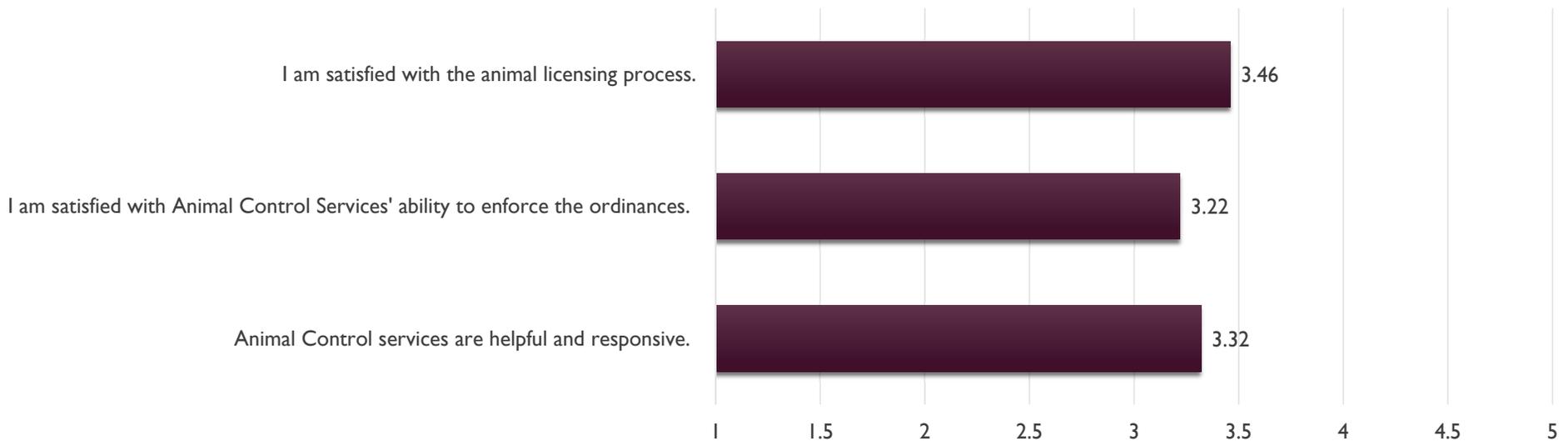
## Police Department



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q14F: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

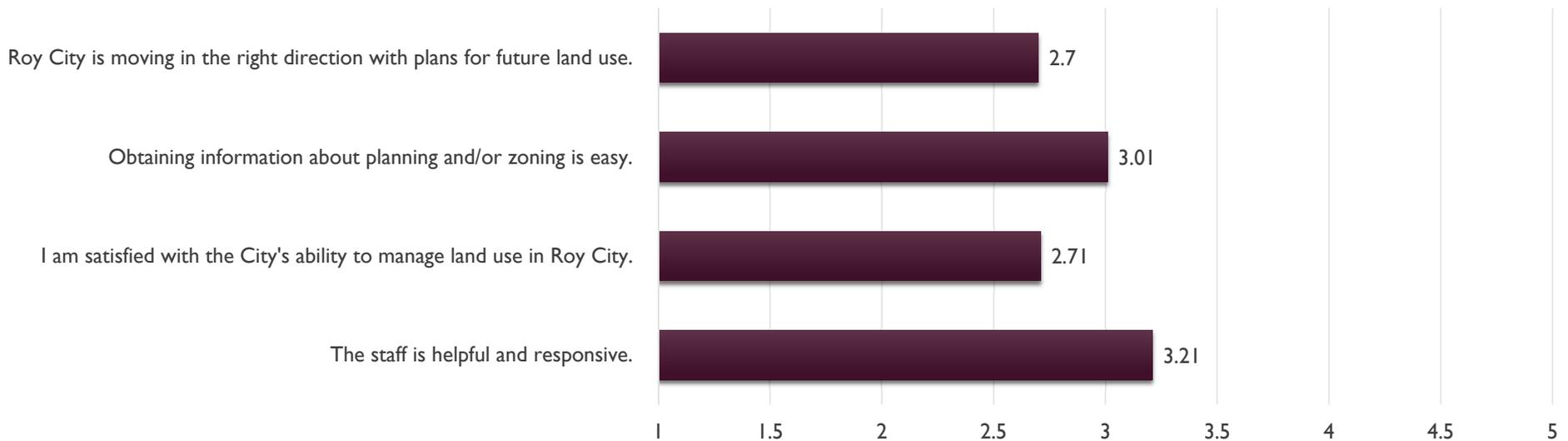
## Animal Control Services



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q14G: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

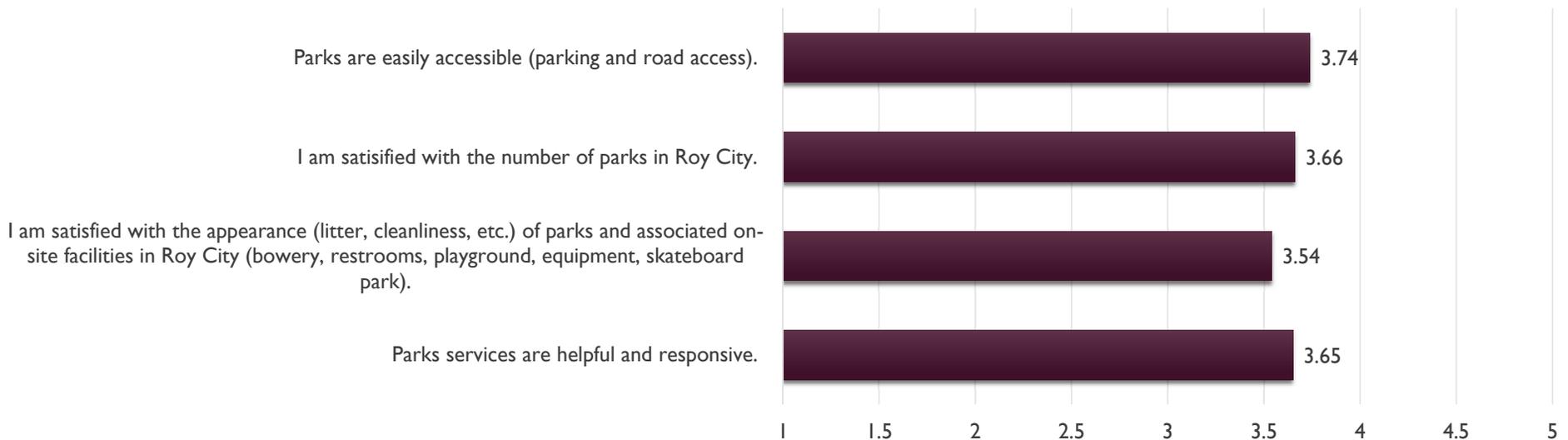
## Planning and Zoning Services



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q14H: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

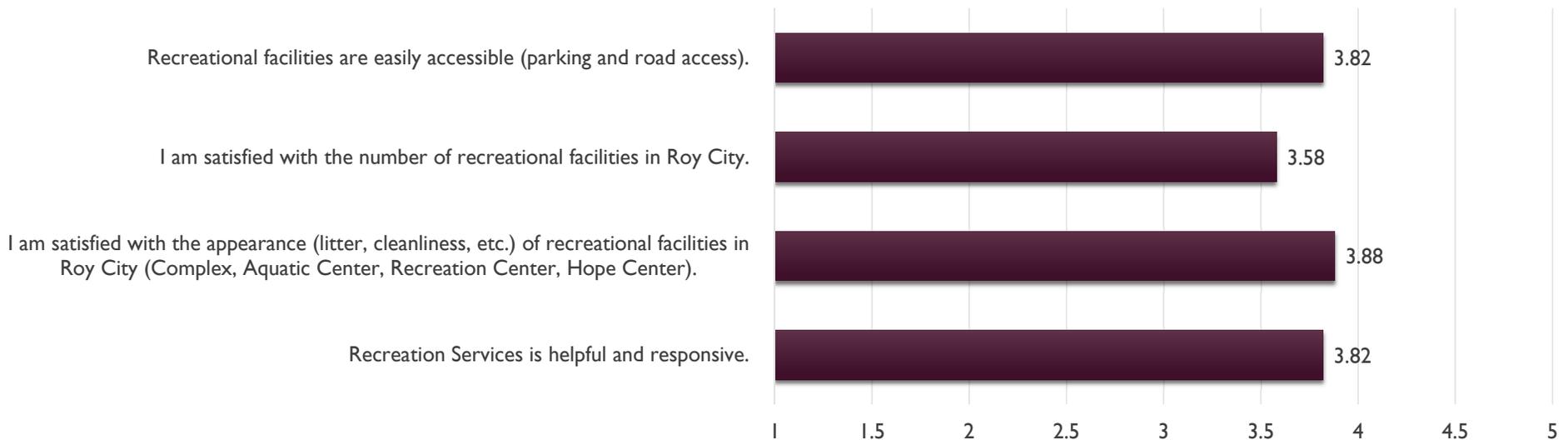
## Parks Department



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q14: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

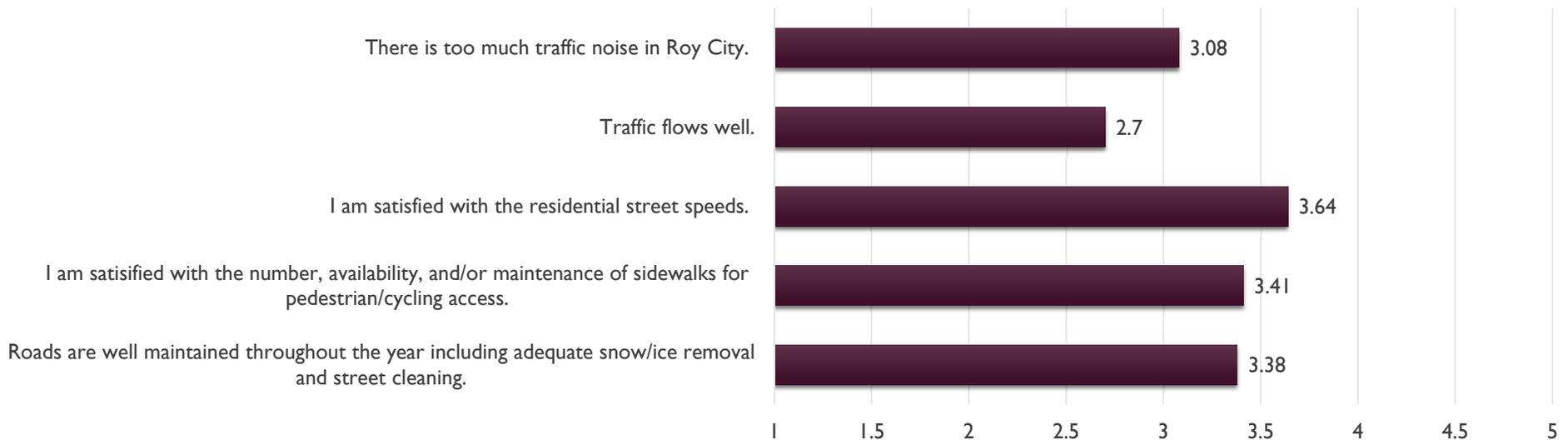
## Recreation Department



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q14j: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

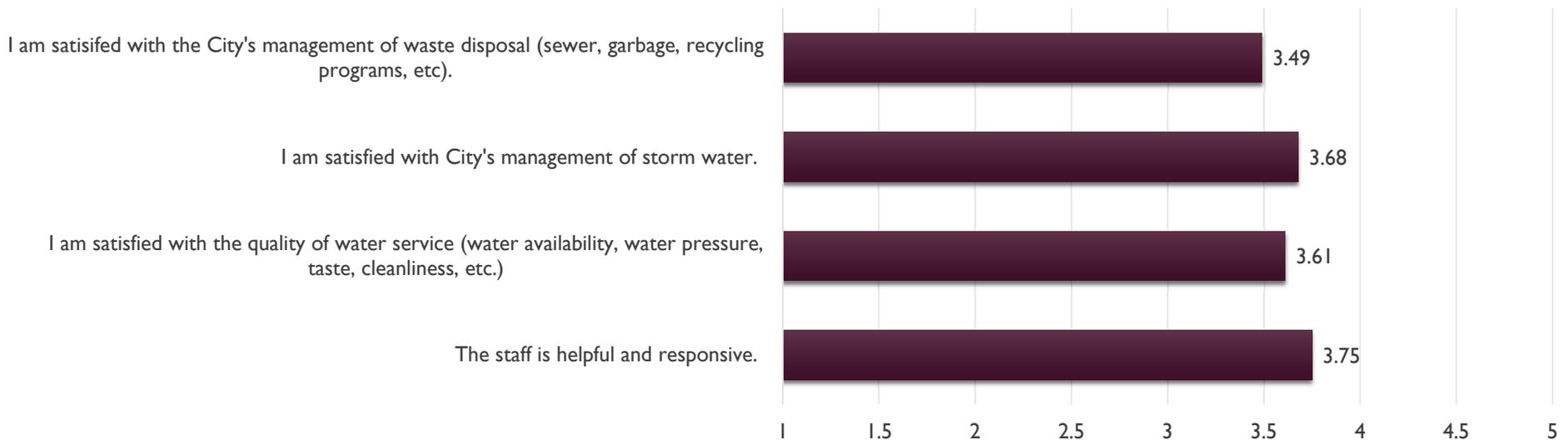
## Streets Division



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q14K: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

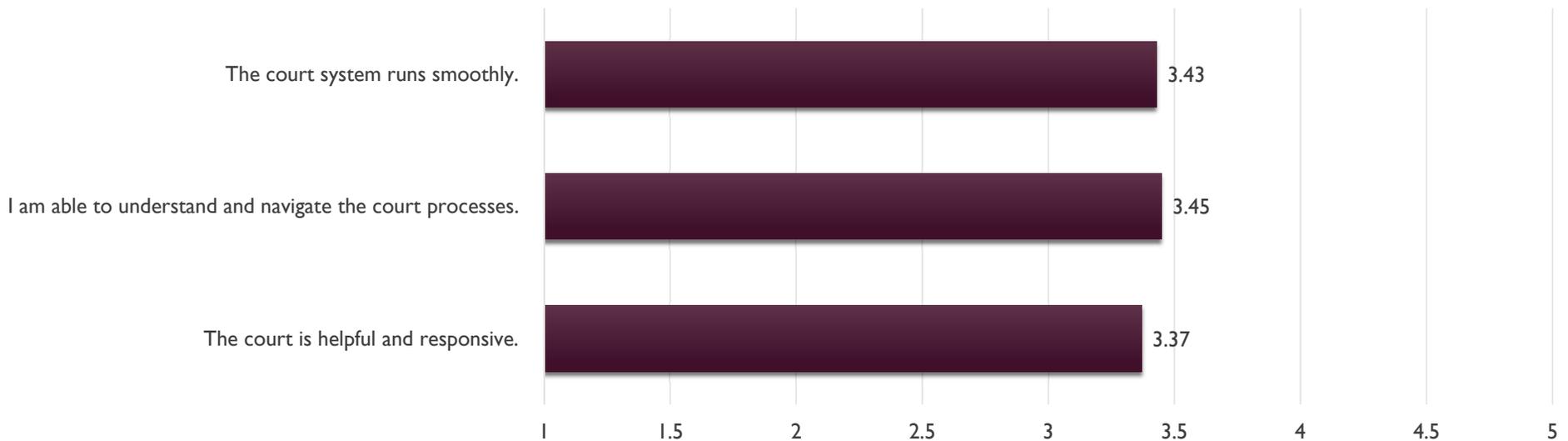
## Public Works Department



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q14L: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

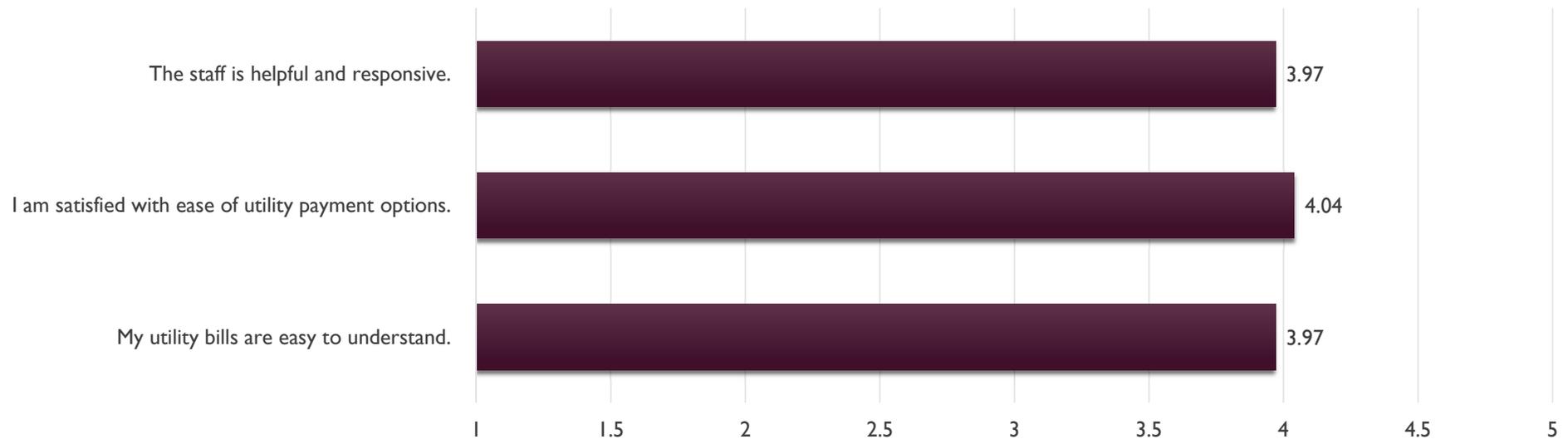
## Municipal Court Office



1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

# Q1 4M: PLEASE EVALUATE THE LEVEL OF SERVICE YOU HAVE RECEIVED OVER THE LAST 12 MONTHS.

## Utility Billing Services

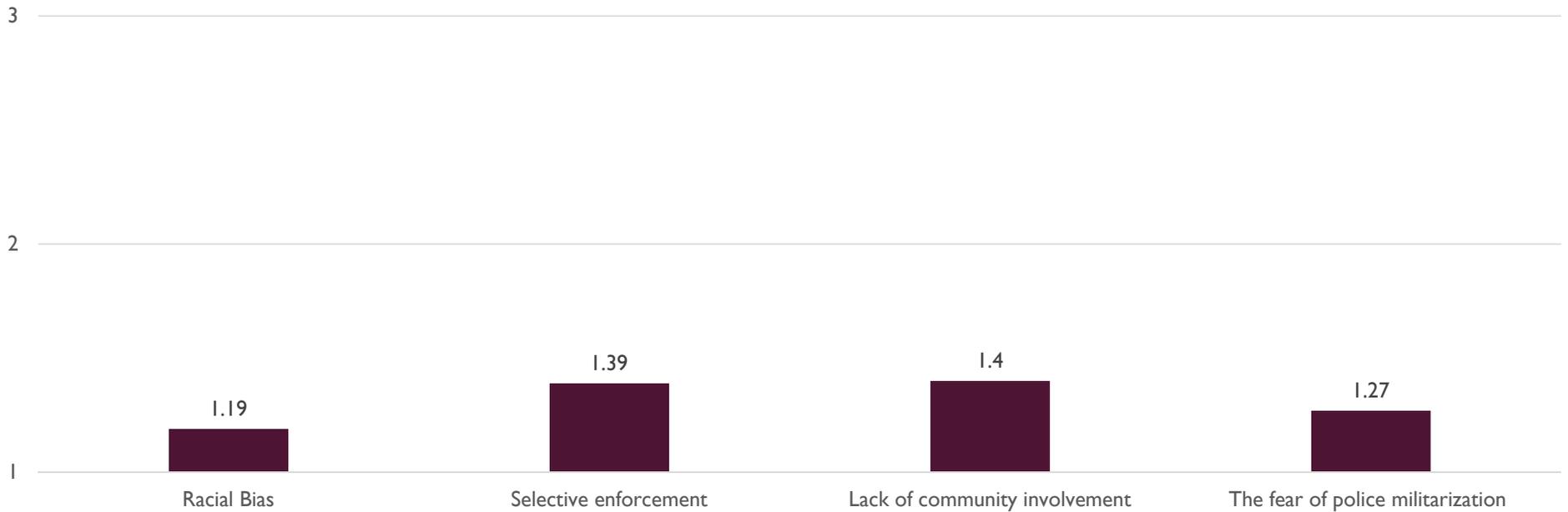


1 = Strongly Disagree    2 = Disagree    3 = Neutral    4 = Agree    5 = Strongly Agree

## ADDITIONAL FEEDBACK FOR DEPARTMENTS

- Street traffic and road conditions – 4000 South, 5600 South, etc.
- Parks: parking, restroom facilities
- Roy Recreation Complex
- Snow removal
- Public Works department
- Utilities in Roy
- Recycle bins, dumpster program, and waste removal
- Yard maintenance and code enforcement
- Animal control
- Mayor and City Council
- Police Department
- Planning and Development Department
- Municipal Court

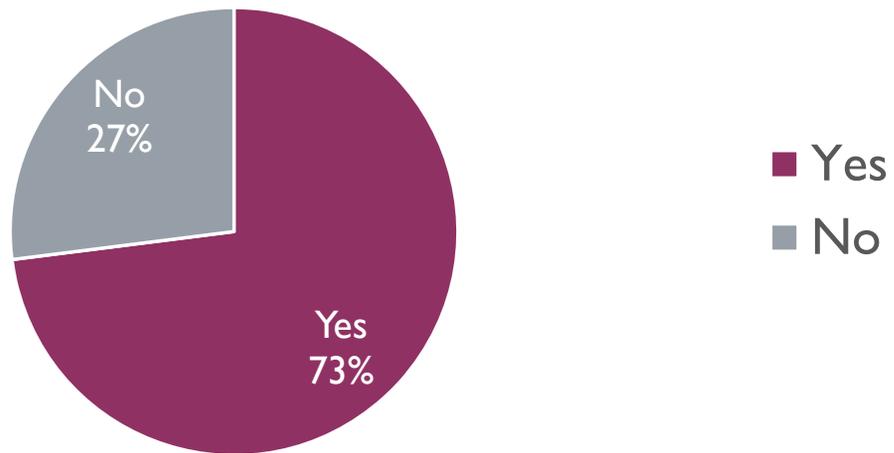
Q16: IN LIGHT OF CURRENT NATIONAL CONTROVERSIES INVOLVING LAW ENFORCEMENT, HOW CONCERNED ARE YOU ABOUT THE ROY CITY POLICE DEPARTMENT IN THE FOLLOWING AREAS?



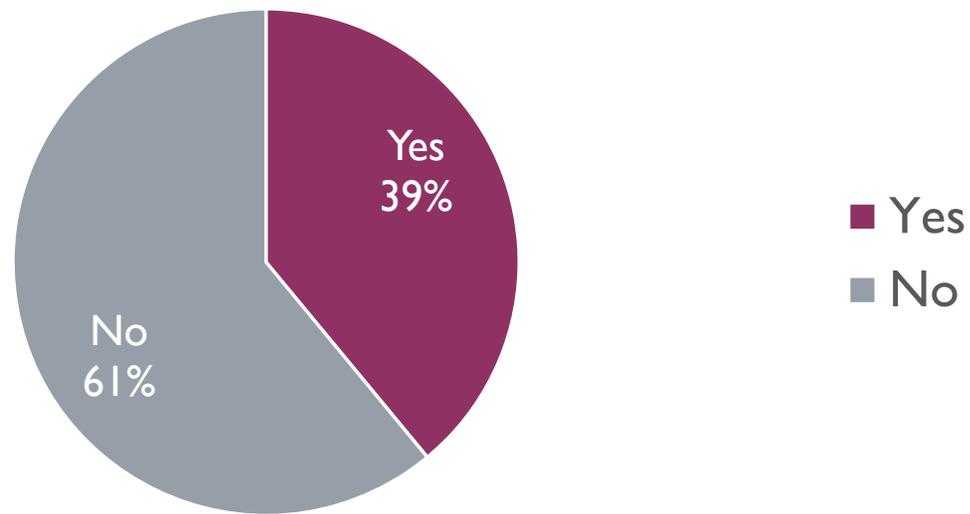
1 = Not Concerned    2 = Somewhat Concerned    3 = Very Concerned

# Q17: WOULD YOU SUPPORT A 100% ROY CITY RECYCLE PROGRAM?

Citywide Recycling Program

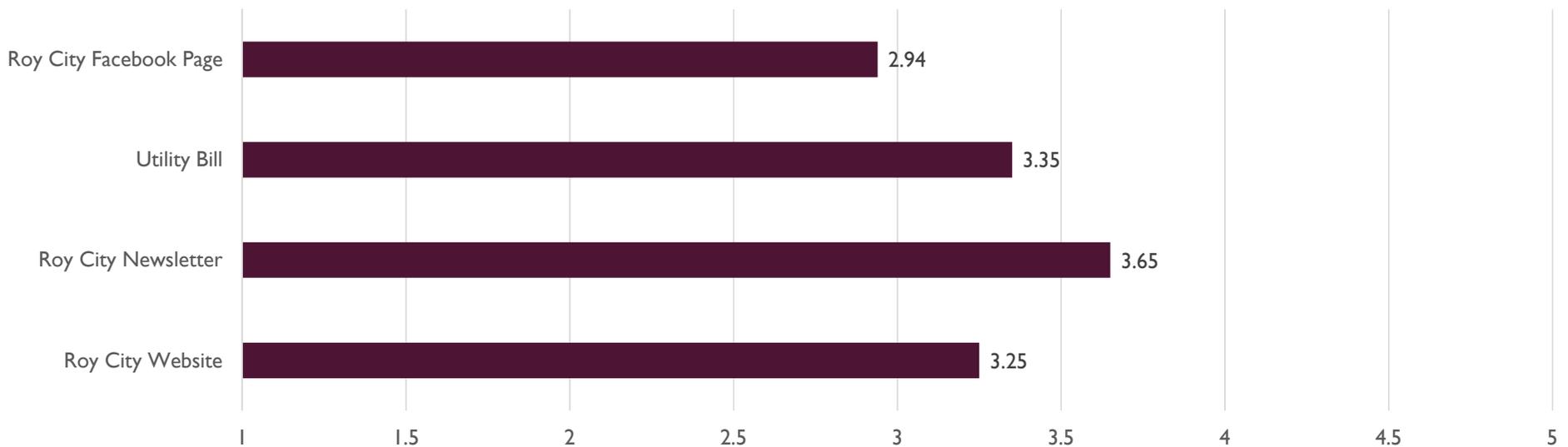


## Q18: HAVE YOU EVER ATTENDED A ROY CITY MEETING?



## Q19: HOW USEFUL DO YOU FIND EACH OF THE FOLLOWING METHODS OF COMMUNICATIONS?

Communication Methods

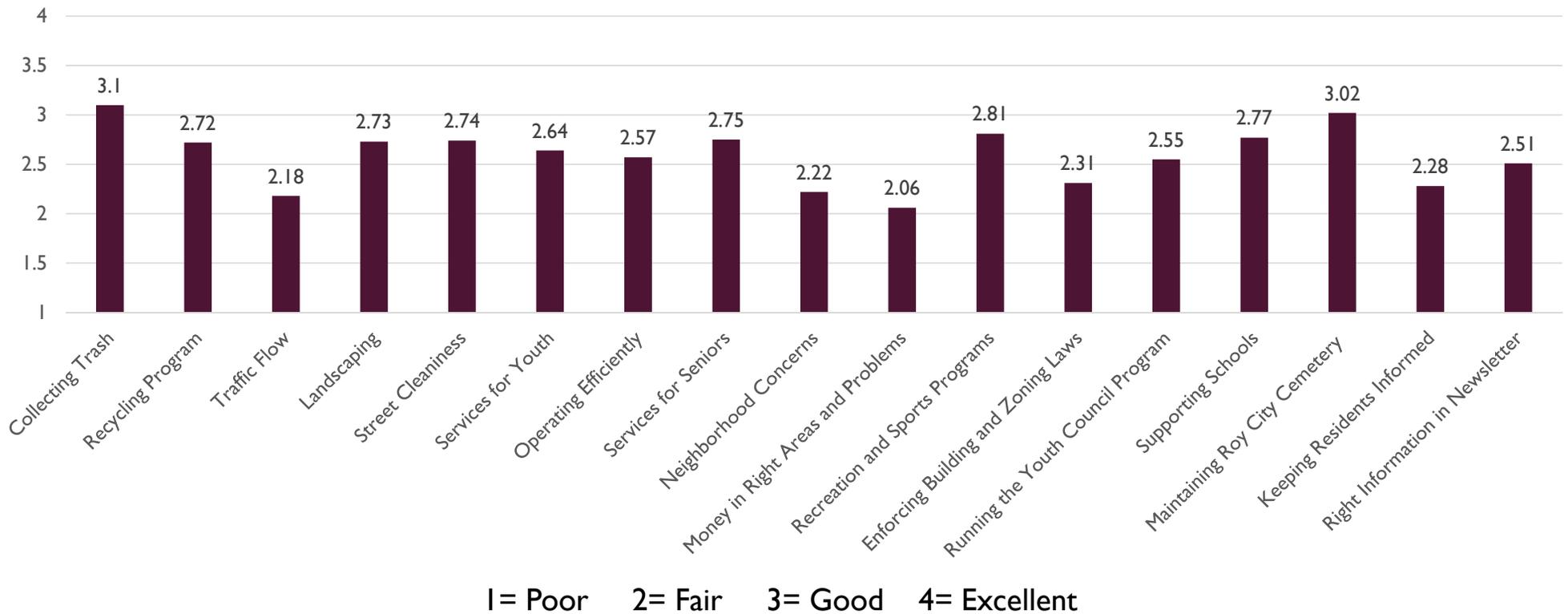


1 = Not useful at all    2 = Barely useful    3 = Somewhat Useful    4 = Useful    5 = Very Useful

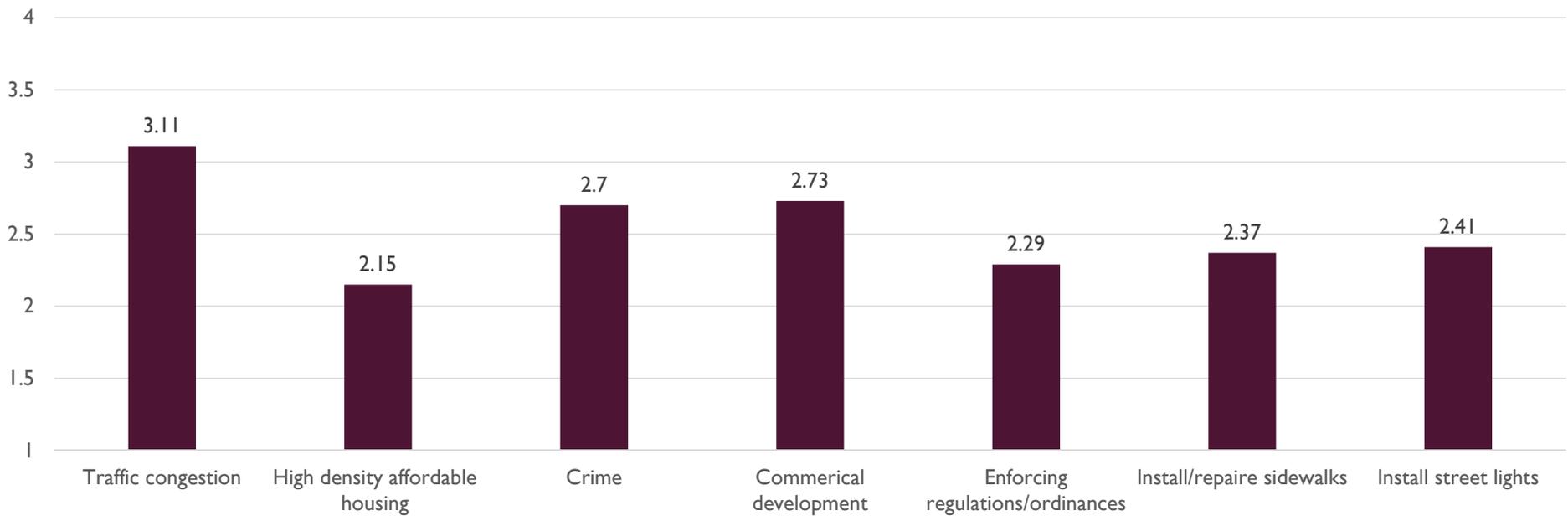
## Q20: WHAT CAN THE CITY DO TO BETTER COMMUNICATE WITH YOU?

- More information on Facebook
- Roy City website usability
- Postal mail
- Town Hall meetings
- Email/ Lack of email response
- Better communication at council meetings
- Newsletter
- Marquee sign
- No opinion

## Q21: PLEASE INDICATE IF THE CITY IS ADDRESSING/MANAGING THE FOLLOWING AREAS EFFECTIVELY.

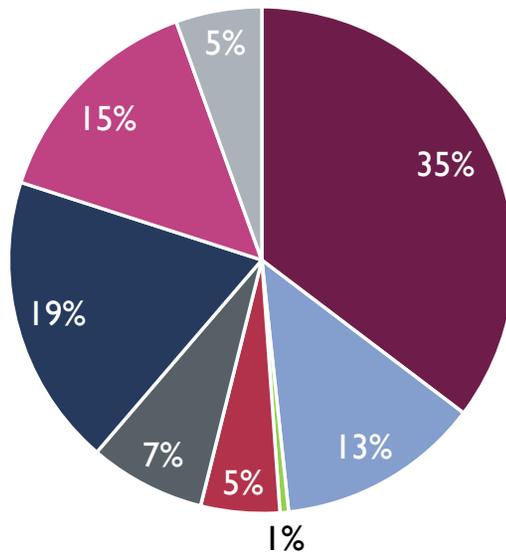


## Q22: PLEASE INDICATE WHETHER THE FOLLOWING AREAS ARE MAJOR CONCERNS THAT THE CITY NEEDS TO FOCUS ON.



1 = Not at all a concern    2= Minor concern    3= Moderate concern    4= Serious concerns

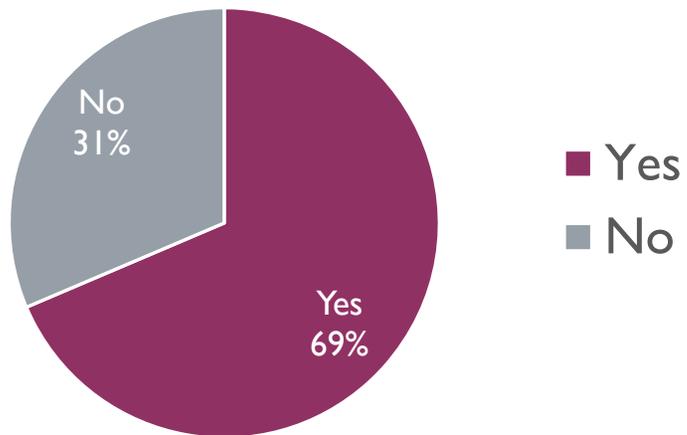
## Q23: WHAT KIND OF EVENTS/ACTIVITIES WOULD YOU LIKE TO SEE THE NEW ART COUNCIL PROVIDE?



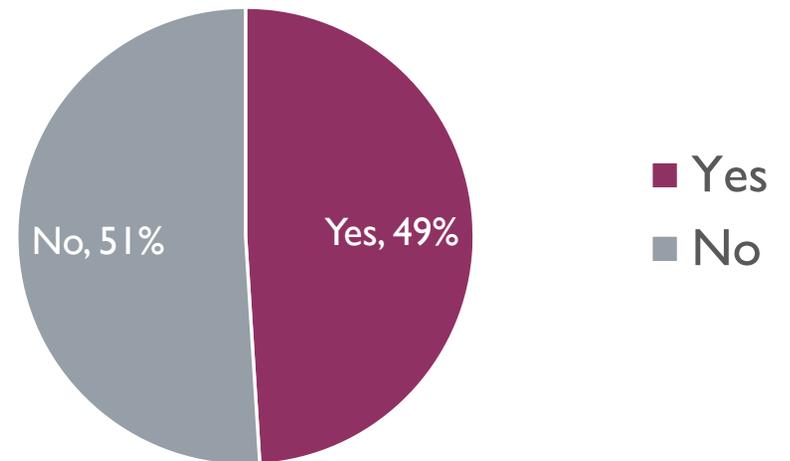
- Concert in the Park
- Theatrical performances in the park
- Poetry in the park
- Talent shows
- Art Displays
- Arts and crafts events
- Local school art programs
- Other

# ROY CITY CEMETERY

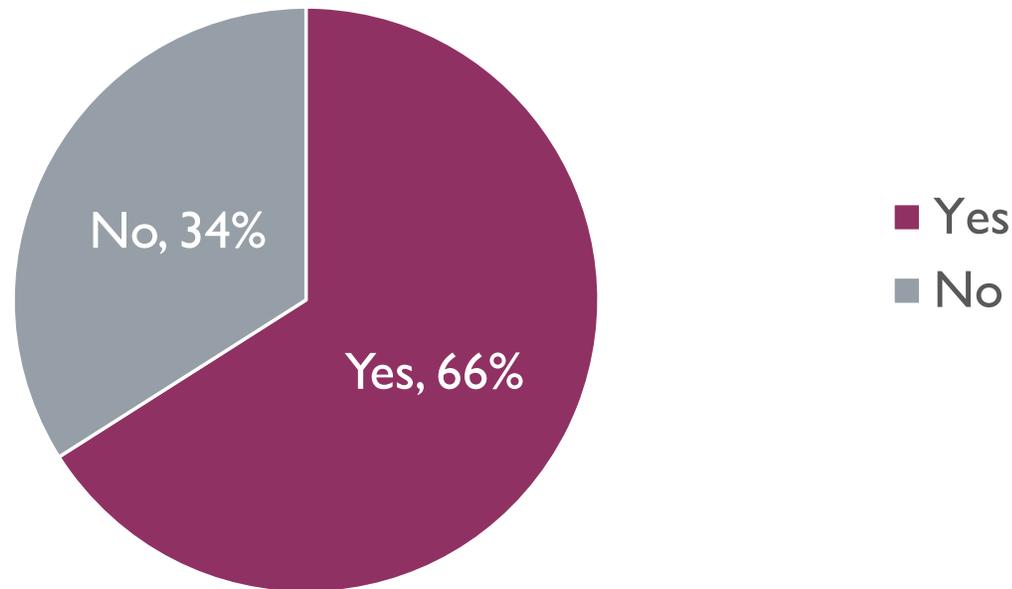
Q24. Should the City plan for another cemetery?



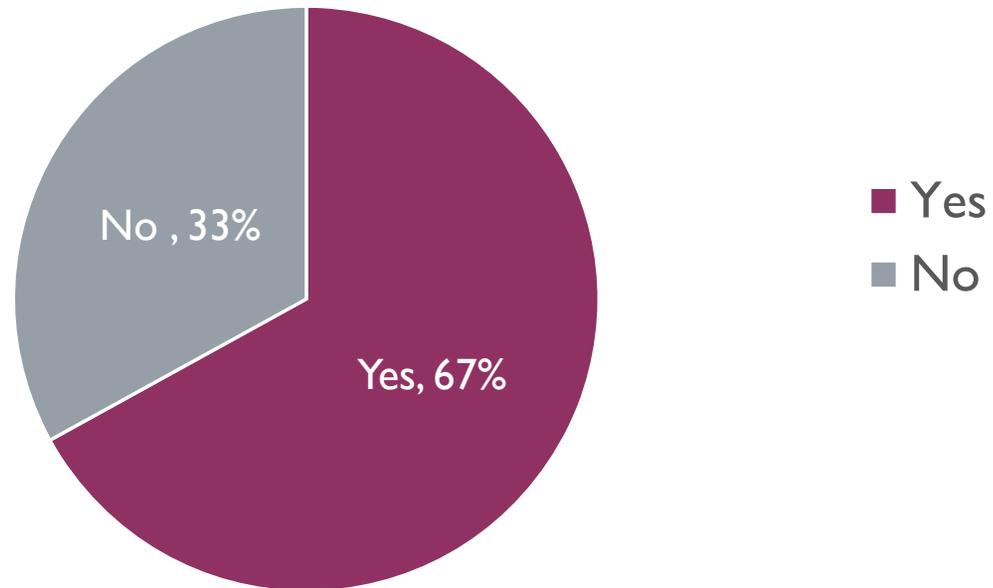
Q25. Would you support a bond to pay for it?



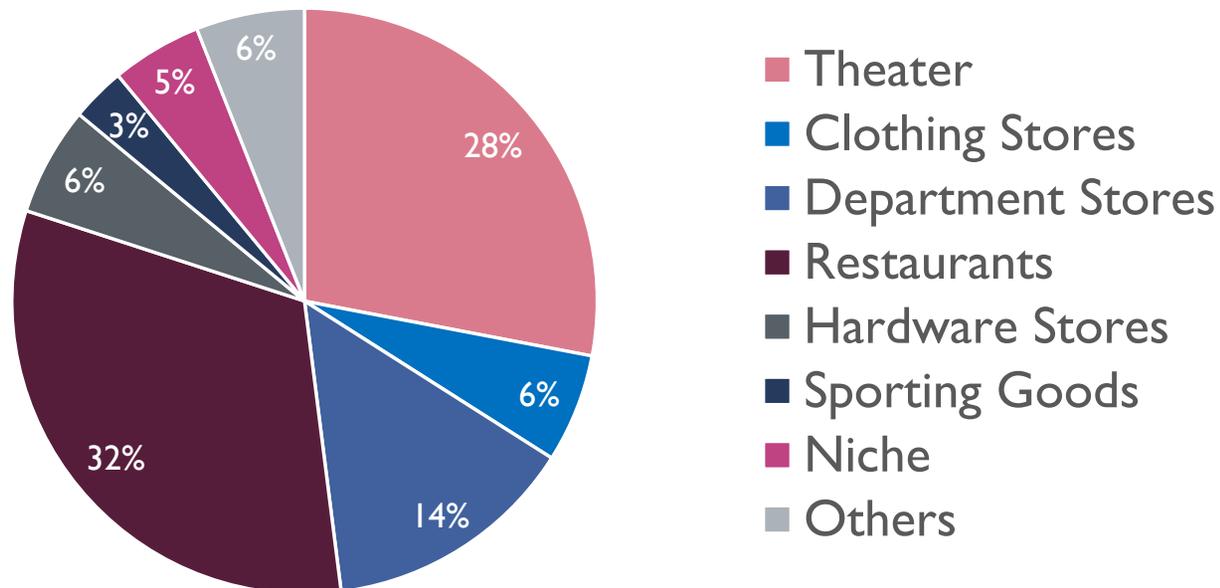
Q26. WOULD YOU BE WILLING TO SUPPORT A MUNICIPAL BOND TO PAY FOR IMPROVEMENTS TO THE ROY CITY RECREATIONAL COMPLEX?



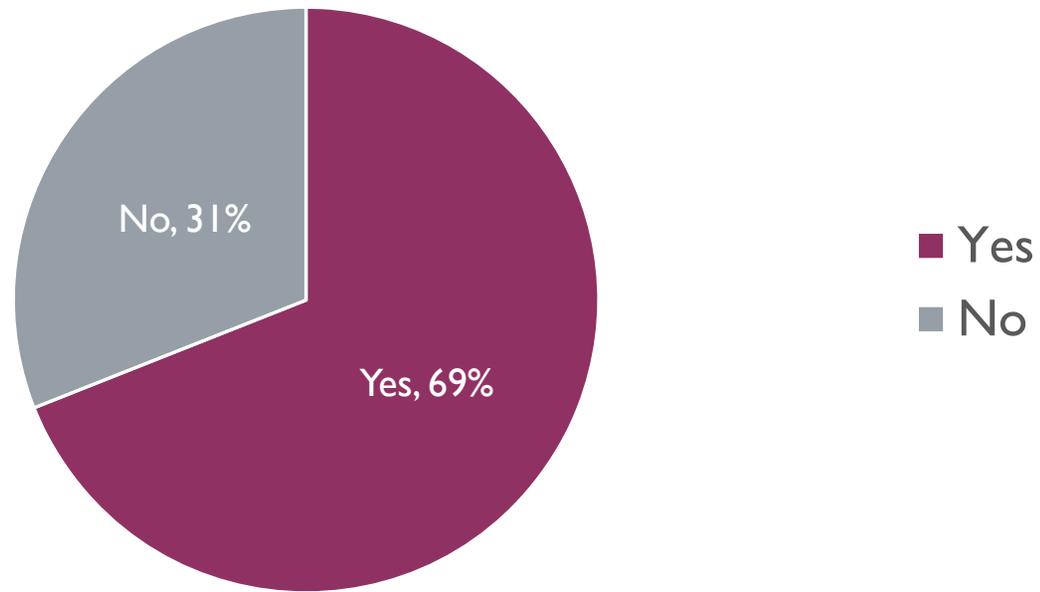
Q27. WOULD YOU CONSIDER A SMALL TAX INCREASE TO HELP MODERNIZE OUR CITY AND RETAIN OUR HIGHLY SKILLED CITY EMPLOYEES?



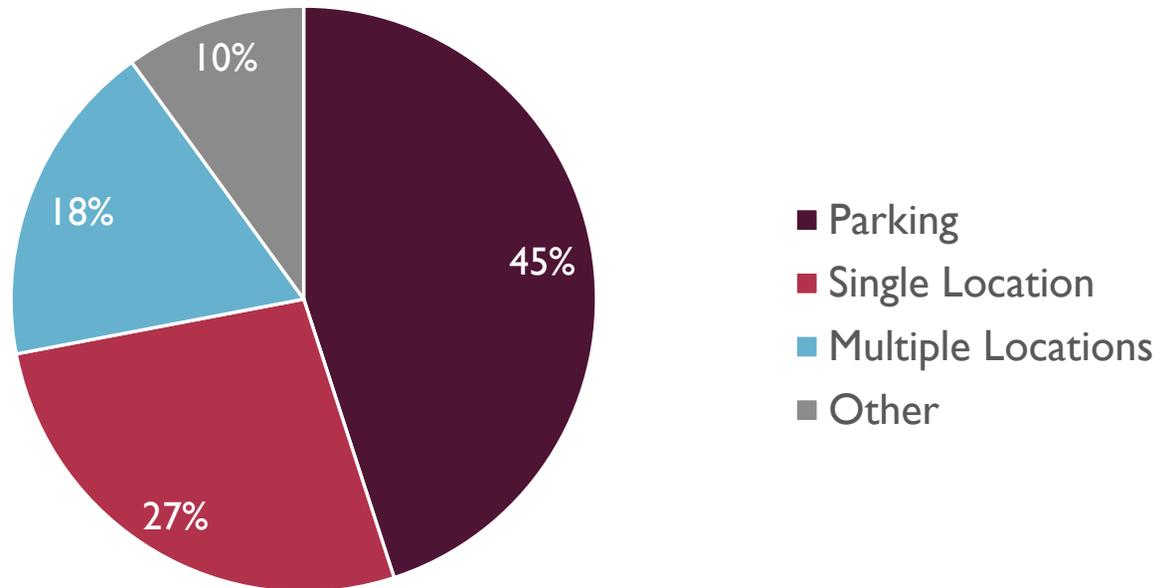
## Q28: WHAT TYPES OF BUSINESSES DO YOU THINK ROY CITY NEEDS?



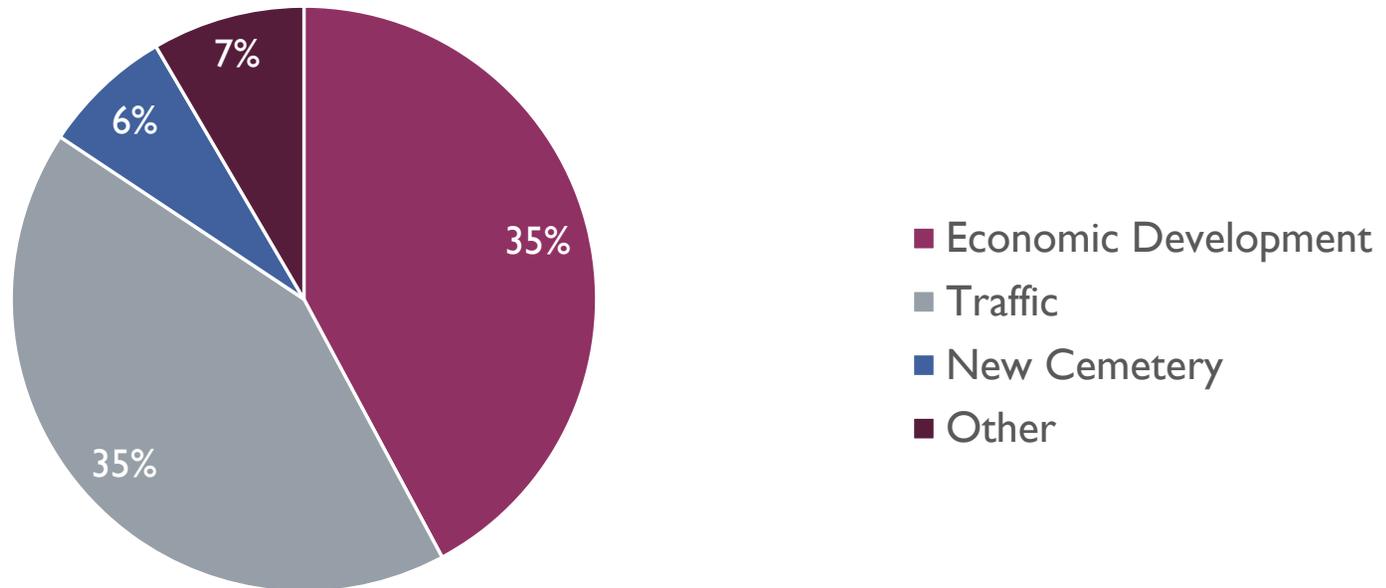
**Q29: WOULD YOU SUPPORT MIXED-USE DEVELOPMENT IN SPECIFIC AREAS WITHIN THE CITY?**



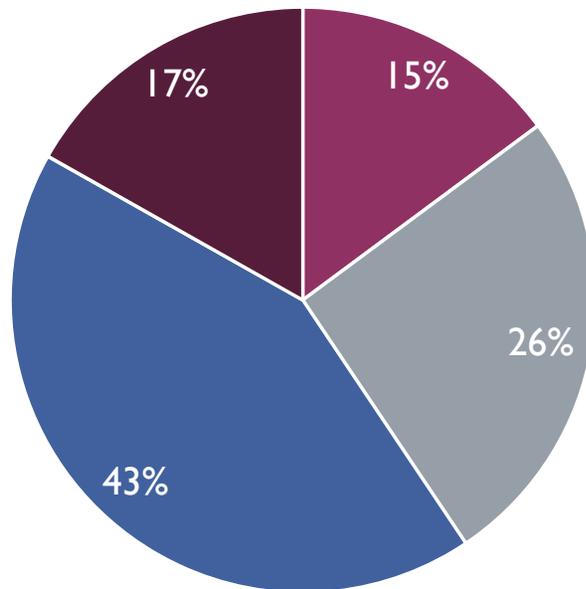
## Q30: WHAT IMPROVEMENTS/CHANGES WOULD YOU LIKE TO SEE HAPPEN WITH THIS EVENT (ROY DAYS)?



### Q3 I. WHAT WOULD YOU CONSIDER TO BE THE TWO MOST IMPORTANT ISSUES FACING ROY CITY OVER THE NEXT FIVE YEARS?



**Q32. WHAT IS THE ONE MAJOR IMPROVEMENT THAT YOU WOULD LIKE TO SEE IN THE NEXT FIVE YEARS THAT WOULD MAKE LIVING IN ROY CITY BETTER FOR YOU?**



- Updating the Roy Recreational Complex
- Widening of State Roads
- Improving streets owned by the City
- Other

## Q33. WHAT COULD YOU AS A CITIZEN DO TO HELP MAKE OUR CITY BETTER?

- City Council meetings
- Home and yard maintenance
- Neighborhood watch
- Volunteer for Roy City
- Community involvement
- Voting in local elections
- Shopping locally
- Paying taxes
- Supporting local officials
- Running for office
- Picking up litter and cleaning the city

## Q34. WHAT SUGGESTIONS, COMMENTS, OR QUESTIONS DO YOU HAVE FOR THOSE MANAGING ROY CITY?

- Backyard hens
- Term limits, more transparency, cooperation for city council officials
- Appearance of Roy City, conditions of roads and yards, traffic
- High speed internet
- Housing and economic development
- New cemetery
- Traffic and parking at Roy Days
- Animal control
- Police and crime
- Better communication with Roy City
- Taxes
- Recreation within city
- Positive comments